### INFORMATION ABOUT PET HEALTH COVERAGE

Pets are unpredictable. While it's hard to anticipate accidents or illness, you can be prepared for them. From routine office visits to significant medical incidents, pet health insurance provides protection for your dog or cat when he or she needs it most. And there are many coverage options to best fit your needs (except those that are pre-existing) including the following:

- Breed-specific conditions
- Cancer treatment
- · Diagnostic testing and imaging
- Surgery, hospitalization, and nursing care
- Alternative therapies and rehabilitation
- Emergency room and specialist care
- Vet exam fees
- Prescription Drug Coverage (optional)

The policy can be customized to fit any budget without sacrifice in coverage. For example, the policyholder might want 90% reimbursement with an annual \$500 deductible, or 80% reimbursement with an annual \$200 deductible.

Each pet has an annual maximum for reimbursement that can be set at \$2,000, \$5,000, \$10,000 or \$15,000

There is a lifetime maximum of \$50,000.

### WHEN WILL COVERAGE START?

The waiting period for accidents and illnesses is 14 days. The waiting period for orthopedic conditions is 6 months. The orthopedic waiting period can be reduced to 14 days upon review of an orthopedic examination performed by a veterinarian.

For coverage to start, each insured pet must have been examined by a veterinarian within the past 12 months.

For a new pet, or if the pet hasn't seen a vet in the last 12 months, the policyholder can take the pet to the vet during the waiting period without any loss of coverage.

Once insured, there's no annual requirement to see the veterinarian. We encourage pet owners to take their pets in for routine visits.

### **COVERAGE**

Accident - Covers accidental injuries that happen after the waiting period and that are not excluded in the policy.

Illness - Covers illness that becomes symptomatic after the waiting period and that is not excluded in the policy.

The policyholder can select either an accident only or an accident and illness comprehensive policy.

Pre-existing conditions are defined as:

- a. a chronic condition observed by you or your veterinary provider prior to the end of the waiting period for the covered pet(s) and any related conditions; or
- b. an illness or injury that first occurred or showed clinical signs prior to the end of the waiting period and any related conditions.

Undiagnosed conditions with the same clinical signs as those in a. or b. above are also considered pre-existing.

Pre-existing conditions are not covered during the first 12 months of enrollment. Some pre-existing conditions are curable so these might be covered after 12 months without treatment or symptom.

# COVERAGE FOR EMERGENCY ROOM VISITS AND SPECIALIST CARE

This plan provides coverage for these visits in the same way it does for regular vet visits with no difference in copayments or deductibles. There are no networks, so a referral to visit a specialist is not necessary.

Any of the following specialists may be covered under the accident only or accident and illness plans:

- Emergency and urgent care hospitals
- Orthopedic specialists
- Oncologists
- Ophthalmologists
- Radiologists
- Internal medicine specialists or internists

Rehabilitation, physical therapy, or hydrotherapy with a veterinarian's prescription at an approved facility

### **DEDUCTIBLE**

An annual deductible of \$200 is the standard deductible for the plan.

For an additional premium, the policyholder may reduce this to an annual deductible of \$100.

For a reduced premium, the policyholder may increase this to an annual deductible of \$300, \$500 or \$1,000.

### **HEALTHY PET DEDUCTIBLE**

The deductible will be reduced by \$50 for each year that the policyholder does not receive a claim reimbursement.

If there is more than one pet on the policy, the Healthy Pet Deductible applies to each pet. Each pet accumulates and uses his/her Healthy Pet Deductible<sup>TM</sup> separately from any other pet.

When the policy renews the year following a covered claim reimbursement, the deductible will reset back to the deductible selected when the policy was purchased.

The Healthy Pet Deductible does not apply to Wellness Rewards claims.

### **OPTIONAL COVERAGE**

Prescription Drug (Rx) Extension covers take-home drugs such as antibiotics, allergy medicine, insulin and supplies, and eye and ear drops.

Medically necessary medications given in the vet clinic are still covered under the accident and illness plans.

Note: This coverage applies toward prescriptions treating accidents and illnesses for covered conditions. It does not include preventative prescriptions like heartworm medication or prescription diet food.

# WELLNESS REWARDS FOR ROUTINE CARE

Wellness Rewards is a stand-alone routine care plan to help you budget and pay for the routine care of your pet. Wellness Rewards is not insurance; it's more like a flexible health savings account that you can spend towards:

Routine care - wellness exams, vaccinations, flea, tick, and heartworm medications, and more

Preventive surgery - spaying/neutering, gastropexy, and more

Dental services - teeth cleanings, crowns, fillings, root canals, and more (Wellness Rewards Plus Only)

Prescription diet food (Wellness Rewards Plus Only)

OFA and PennHIP exams (Wellness Rewards Plus Only)

NOTE: Wellness Rewards is a service provided by Embrace Pet Insurance and is not underwritten by American Modern Home Insurance Company.

#### DISCOUNTS

Discounts may be "stacked", meaning that the pet may qualify for more than one discount.

- Spay/Neuter Discount
- Multi-pet Discount
- Annual Pay Discount
- Military Discount
- Predictive Test Discount

### MEMBER BENEFITS

### **Identity Theft Advocacy Services**

FREE comprehensive advocacy services for identity theft are available to all AFI policyholders.

ID Theft 911® provides unlimited one-on-one access to a highly experienced identity fraud specialist who will guide you through the resolution process step-by-step. ID Theft 911® also provides proactive counseling and advice for those times when you are especially vulnerable, such as during military deployment, foreign travel, relocation, death of a spouse, natural disaster or house fire.

### MyHomeWorks<sup>™</sup>

Higher energy costs have driven up the cost of home management. **MyHomeWorks**<sup>TM</sup> is a complimentary service that offers AFI members a convenient suite of customizable, interactive tools to help increase home efficiency, save money, and inventory your personal property.

This suite of tools includes:

- Home Efficiency Center
- Home Energy Score Calculator
- Home Inventory Tool
- Virtual Home Tour
- Reduce Utility Rates

Insurance products are underwritten by Armed Forces Insurance Exchange, Armed Forces Insurance Agency, and its affiliated partners.

## Call 800.266.6878

for the right answers from a real person.

Visit: www.afi.org/pet for more information or a no-obligation quote.



AFI.org